

WRITTEN WARRANTY/WORKMANSHIP GUARANTEE

It is our desire to have a 100% positive response on every repair we complete. We also want to provide you with peace of mind in the days to come. Your vehicle was repaired with pride using quality parts, quality paint and materials and the latest in collision repair technology and equipment. The Technicians at Hazelwood Body & Fender are trained professionals who are meticulous in every aspect of the repair. Our work is guaranteed for as long as you own the vehicle.

The body parts that were replaced on your car are quality (new, used, or aftermarket) parts that carry manufacture warranties. We inspect all the parts before they go on the vehicle to ensure that you are receiving a part that is as good as or better than the original.

This is a fragmented seven-part Limited Warranty and stipulations pertaining to each fragmented part are stated hereafter:

1. METALWORK
- Provided is a LIFETIME LIMITED WARRANTY, from effective date stated herein, on all metalwork and framework, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting, or deterioration, **RUST REPAIRS are excluded from any warranty.**
2. PAINTING, STRIPES, AND DECALS
- Provided is a LIFETIME LIMITED WARRANTY, from effective date stated herein, on painting-related priming and paint work against solvent blistering, peeling, hazing, and excessive loss of pigmentation, and a ONE (1) YEAR LIMITED WARRANTY on the application and adhesion of decorative stripes and decals.
3. MECHANICAL REPAIRS
- Provided is a ONE (1) YEAR LIMITED WARRANTY, from effective date stated herein, on all mechanical repairs pertaining directly to original collision damage.
4. PARTS
- Provided is ONE (1) YEAR LIMITED WARRANTY, from effective date stated herein, unless manufacturer’s warranty is less or more, on new parts installed by or at the Shop. (Please Note: Shop warranty does not exceed manufacturer’s warranty.)
5. SECTION 1-4
- Hazelwood Body & Fender will repair, repaint, or replace solely any items in section 1-4, when claim is made while the present owner stated herein owns the vehicle, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle. This WRITTEN WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Warranty Grantor.
6. SPECIFICALLY EXCLUDED
- Incidental costs, such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by this LIMITED WARRANTY, nor are consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair.
 - Rust...Surface rust, rust through, and/or damage caused by rusting of interior or exterior panels is not covered. THIS STATES ALL THE LIMITED WARRANTIES made by the Shop and contains the only promises for which it will be responsible.
7. CUSTOMER’S OBLIGATIONS
- Present the owner’s copy of this warranty document to the warrantor before requesting warranted repairs or parts;
 - Have any warranted repair, adjustment, or inspection made only at the premises of the warrantor during normal business hours.

All Warranties implied by law, including the warranties of merchantability and fitness for a particular purpose, are hereby limited to the warranty period herein and shall expire at the end of such period.

Hazelwood Body & Fender is not responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, accident or other cause beyond our control.

This WRITTEN WARRANTY shall not be varied, supplemented, qualified or interpreted by any prior course of dealings. This WRITTEN WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by the above-named shop. This warranty is not transferable.

Customer satisfaction is very important to us at Hazelwood Body & Fender. We want to know if there is anything that does not meet your standards, so we can resolve the matter properly.

Customers Signature:_____Date:_____

Hazelwood Representative: _____Date:_____

RO#: _____